

# Case Study

## Embedded Project Management Services at Crawley Hospital

Ensuring NHS estate buildings are continually fit for purpose



**Client:** NHS Property Services

**Timescales:** Ongoing

**Services provided:** Embedded Project Management services are provided by gbpartnerships, on behalf of NHS Property Services, delivering ongoing hospital improvement and compliance projects.

**Crawley Hospital is the principal hospital within the local area. The site is conveniently located near Crawley town centre.** Surrey and Sussex Healthcare NHS Trust and Sussex Community Foundation Trust provide several services (inpatient, outpatient, community and primary healthcare services) at the hospital.

gbpartnerships have been involved with the delivery of embedded Project Management Services at Crawley Hospital for many years. As a key service provider to the local area LIFTCo, West Sussex Estates Partnership, the expert team have been employed by NHS Property Services to maintain an on-site team to undertake project management and employer's agent roles.

The gbp team are integral to the delivery of ongoing hospital improvement and compliance projects. Responsibilities of the team include:

- Appointing and managing design teams
- Reviewing scope of works and feasibility plans
- Overseeing tender processes, awarding and managing contracts
- Project managing construction works on behalf of the client
- Cashflow management
- Liaison with operational users.



### Project Examples:

- **Sub-Acute Ward:**
  - Construction of Piper Ward, a sub-acute ward for Crawley and the surrounding areas. Providing a step up / step down setting for patients who are not well enough to be discharged to home, but do not need to be in an acute setting.
- **Yellow Wing Compliance, Phase 1 and Phase 2:**
  - Landlord compliance works to bring the Yellow Wing up-to-date with current compliance regs for fire, water, electricity and medical gas.
  - Construction of Viking and Caravelle Wards, full compliant refurbishment.
- **Yellow Wing Plant Room Refurb:**
  - Landlord compliance works.
- **Red Wing Theatres Electrical Compliance:**
  - Landlord compliance works, bringing the Theatres up-to-date with electrical compliance regs.
- **Lift Refurbishment:**
  - Refurbishment of the public lifts in the Red Wing to up-to-date with compliance regs.
  - Refurbishment to the public lifts in the Yellow Wing to bring them up-to-date with compliance regs.
- **Link Bridge Refurbishment:**
  - To remove RAAC and make safe the bridge linking the Red Wing to the Yellow Wing.
- **Fully reconfigured floor of the Yellow Wing to create a new Child Development Centre:**
  - See next slide for details.



### Our Impact:

By maintaining an on-site team of professional Project Managers, the Client benefits from a dedicated resource with intricate knowledge of the site and the resource to ensure the effective management of ongoing projects.

# Case Study

## Crawley Hospital, Child Development Centre



**Client:** NHS Property Services  
**Project:** Child Development Centre at Crawley Hospital  
**Size (m2):** 1,269m<sup>2</sup>  
**Project Cost:** £3.6m+VAT  
**Project status:** Completed, December 2023  
**Services provided:** gbp consult: Development of Outline & Full Business Case / gbp manage: Project Management through to delivery

The local health system had long recognised that current accommodation for Child Development Services at Crawley Hospital was no longer suitable. This coupled with substantial increase in the demand for services meant that plans were put in place to develop an alternative facility.

gbpartnerships assessed various options for the provision of a new Child Development Centre (CDC), culminating in a fully reconfigured floor of the Yellow Wing of Crawley Hospital.

The project is part of NHS Property Services Healthy Places Programme, and the new space provides dedicated, modern, fit-for-purpose accommodation, supporting the delivery of integrated services to more of the local population, reducing waiting times and the need for multiple appointments.



### Our Role:

gbp manage have been involved with the estate management of Crawley Hospital for many years. As a key service provider to West Sussex Estates Partnership, the local area LIFTCo, the team were well placed to deliver this important project. gbp manage and gbp consult teams were appointed through the LIFTCo by NHS Property Services to:

- Assess potential options for a new CDC within the existing Crawley Hospital site.
- Develop the Outline Business Case and Full Business Case through to approval from NHS England / NHS Improvement.
- Project manage the Design Team and preparation of the tender specification.
- Project manage the construction delivery and commissioning of the new CDC.



### Our Impact:

- The project supports the Client's strategic aims of improving space optimisation, sustainability and improving the patient environment.
- As the embedded estates partner at Crawley Hospital, gbp manage have supported the progression of this project, with detailed knowledge of the site, service requirements and the scheme. The team hold strong relationships in the local market, enabling value for money tenders to be provided in a timely manner, using supply chain to plan (and alter) solutions to deliver the core objectives.
- gbp consult provided high-quality Business Cases for the different stages of the project, managing multiple stakeholders to ensure the approval process ran smoothly, enabling construction to begin.
- The scheme supports Sussex Community NHS Foundation Trust's core values *'to provide compassionate care by working together as a team with wider health and care partners, to achieve ambitions for their patients and staff and to deliver excellence.'*

"The new centre looks fantastic and will help us deliver care to children and families in a more innovative and multi-professional manner. It will assist us in focusing on patient-centered care in an environment that is designed to be friendly and welcoming for children, young people, and their families. The health and wellbeing of staff has been significantly enhanced and we can already see a more positive response from children and families when they arrive for their appointments."  
Helen Watson, Clinical Service Manager. Crawley & Horsham Child Development Services



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## Crawley Hospital, Child Development Centre



Inside of the new CDC.  
Photos: ©Jefferson Sheard Architects





## The Power of Partnership

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We work in partnership with NHS and public sector organisations to unlock complex estate challenges, planning, developing, and maintaining the highest quality, sustainable health and public buildings that serve the needs of communities, now and in the future.

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